



WARRANTY

StoneCrafters has a 1 year warranty from the final date of installation with the following terms and conditions. Stonecrafters, will inspect and determine the option of repair or replacement of your countertops, provided that we determine that the product has failed due to defect in fabrication or installation during the first year from the installation date. The warranty does not cover damage caused by physical, chemical, or other abuse, normal wear and tear, scratches or chips.

Characteristics

Natural color variations and veining variations are natural to Stone and Quartz and are not covered under the warranty. The warranty does not cover the natural characteristics of stone, which include, but are not limited to, color variations, fissures, surface pits and blemishes.

Seams

This warranty covers seam separation. Seam failure due to settling or structural issues unrelated to the countertop installation will not be covered. Please note that the use of harsh chemicals can cause the seam glue to change colors.

Usage

This warranty does not cover the use of products exposed to outside weather, direct heat (such as hot pots, air fryers, slow cooker), or abuse. Also, this warranty will not cover damage from vandalism, use of improper cleaning solutions, or damage from the dropping of heavy object on the countertop.

TO LEARN MORE ABOUT MANUFACTURER WARRANTY AND CARE or MAINTENANCE

PLEASE VISIT <https://www.stonecrafters-nj.com/warrantyandcare>